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Message from the Commissioner of Health

The Albany County Department of Health (ACDOH) strives to protect and promote the health of individuals, families and communities. With the strong support of County Executive Daniel McCoy, the Honorable Members of the Albany County Legislature and the Albany County Board of Health, we work with many community partners to offer a variety of programs and services to the residents of Albany County.

It is my pleasure to present the Albany County Health Department’s 2017 Program & Services Report. This report provides an account of our department’s efforts and accomplishments during 2017. As we embark on our journey to national Public Health Accreditation, we continue to explore ways to improve the quality, transparency, and accountability of the work we do to improve the public’s health, while remaining flexible in the rapidly evolving healthcare landscape.

I encourage you to review the information provided in this report, and to visit our website at www.albanycounty.com/health, where you can view our Community Health Improvement Plan (CHIP). We welcome suggestions and feedback on our programs and services as we continue our commitment to the health of the residents of Albany County.

Public Health is a science and an art that connects us all. Our team of dedicated staff is committed to working with the community we serve to ensure they receive the highest quality public health services; limit health disparities; and promote healthcare equity, quality and accessibility for all the citizens of Albany County.

Sincerely,

Elizabeth F. Whalen MD, MPH
Commissioner of Health
Mission
The Albany County Department of Health strives to protect and promote the health of individuals, families, and communities. We work with many community partners to offer a variety of programs and services to achieve our mission and accomplish the following:

• Prevent communicable and chronic diseases, injuries, and disabilities;
• Protect against environmental hazards that threaten health and safety;
• Promote the health and wellness of our citizens and our communities; and
• Prepare for and respond to public health emergencies.

Vision
The Albany County Department of Health will be a trusted governmental agency that is valued by the community for its responsiveness, leadership, and collaboration in addressing public health needs.

Values
Compassion
Trust
Collaboration
Integrity
Professionalism
Excellence

Board of Health Members
Christopher J. Nolin, President
Robert Paeglow, MD, Vice President
Sulagna Mookherjee, MD
Hon. Lucille McKnight
Edward E. Rolfe, Jr
Hon. Dorcey L. Applyrs, DrPH, MPH
Robert D. Sax, MD
Elizabeth F. Whalen, MD, MPH, Commissioner of Health, Secretary

Albany County Legislature Health Committee
Hon. Raymond Joyce
Hon. Wanda Willingham
Hon. Merton Simpson
Hon. Gary Domalewicz
Hon. Bryan Clenahan
Hon. Gil Ethier
Hon. Joanne Cunningham
Hon. Todd Drake
Hon. Mark Grimm

About Us
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About Our Department

Local Public Health Departments in New York State operate under public health law and utilize a guiding framework from the Centers for Disease Control and Prevention (CDC).

The ACDOH ensures compliance with provisions of the Public Health Law and Sanitary Codes of New York State and Albany County. Article 6 of the New York State Public Health Law defines six Core Program Areas which serve as the basis for local public health work:

- Family Health
- Communicable Disease Control
- Chronic Disease Prevention
- Community Health Assessment and Community Health Improvement Plan
- Environmental Health, and
- Public Health Emergency Preparedness.

Built around these core program areas, New York State (NYS) regulations require the submission of a State Aid Application that outlines services provided by local health departments. In addition to these regulatory requirements, other sections of New York State Public Health Law directly mandate the provision of services such as control of rabies, tuberculosis, sexually transmitted diseases, and tobacco enforcement. In addition, the CDC’s Ten Essential Public Health Services provide a working definition of public health and a guiding framework for the responsibilities of the local public health system.

Ten Essential Public Health Services

1. Monitor health status to identify community health problems.
2. Diagnose and investigate health problems and health hazards in the community.
3. Inform, educate, and empower people about health issues.
4. Mobilize community partnerships to identify and solve health problems.
5. Develop policies and plans that support individual and community health efforts.
6. Enforce laws and regulations that protect health and ensure safety.
7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable.
8. Assure a competent public health and personal health care workforce.
9. Evaluate effectiveness, accessibility, and quality of personal and population-based health services.
10. Research new insights and innovative solutions to health problems.
Accreditation

ACDOH values innovation and performance to ensure significant contributions to the health of our county. The CDC has identified accreditation as a key strategy for strengthening public health infrastructure. Our Department seeks to obtain formal accreditation through the Public Health Accreditation Board (PHAB), a nationally recognized organization that uses standards and measures to advance quality improvement and performance within state, tribal and local health departments across the United States. Accreditation is a means for the department to:

- Identify performance improvement opportunities
- Enhance management processes
- Develop leadership and teamwork
- Strengthen partnerships and collaboration

In 2017, our Department undertook the following activities to achieve this goal:

- Completed its 2015-2017 Strategic Plan goals and objectives.
- Developed and implemented the following plans:
  - Performance Management System
  - Quality Improvement
  - Communications/Branding Strategy
  - Workforce Development
  - Cultural and Linguistic Competency
- Identified, assessed and reported quality improvement projects.
- Conducted a department-wide training needs assessment.
- Reviewed over 1,000 documents for submission to PHAB.
- Provided 5 accreditation trainings for staff, community partners and governing entities.
- PHAB site visit is scheduled in 2018.

The Department used the accreditation framework to advance the culture of performance management and quality improvement and set benchmarks for current and future program objectives and administrative activities.

Performance Management

The Albany County Department of Health (ACDOH) in 2017 developed a comprehensive performance management system, which aligns with the department’s vision, mission, and core values. This system utilizes the Turning Point Performance Management framework for public health as a guiding framework.
This system will monitor how ACDOH identifies organizational goals and ways to attain those goals through ongoing assessment and feedback in order to improve both performance and health outcomes for the population served.

**Quality Improvement**

ACDOH is committed to continuous and ongoing efforts to identify and measure improvements in the efficiency, effectiveness, and performance of all public health programs to protect and improve the health of the community.

Our department has a Quality Council who reports to the Performance Management Committee monthly. Leadership and staff monitor progress towards population health goals and enhance processes to improve program outcomes.

- Participation on and support for the Quality Council comes from all divisional directors and staff members at all levels.
- Support and resources for the Quality Council and staff members is provided at all levels in the department.
- Annual training on Quality Improvement basics is provided for all staff.

Staff wear red on Wear Red Day to support women with cardiovascular disease.
Staff practice donning protective gear for public health emergencies.

Sunscreen dispensers were placed along the Helderberg-Hudson Rail Trail.
2017 Highlights

Staff provide education on various health topics at many community health events.
2017 Highlights

- Submission of all documents for review by the Public Health Accreditation Board completed. PHAB site visit scheduled for January 2018.

- Preparation for Accreditation has resulted in development and implementation of Health Department specific plans in Performance Management, Quality Improvement, Workforce Development and Communications, as well as goals for Performance Management and formation of a Quality Improvement Council.

- In collaboration with Albany County Executive’s Office and Albany County Department of Mental Health, established Albany County Opioid Task Force, a multidisciplinary group with focus on public safety, mental health and medical interventions to stem opioid abuse in Albany County
  - In conjunction with local pharmacies, implemented “Project Orange,” a primary prevention strategy to increase the awareness of safe storage of opioid medications, and the appropriate and prompt disposal of unused or expired opioids.
  - Albany County Opioid Task Force is recipient of 2017 Public Service Excellence Award by the State Academy for Public Administration (SAPA).

- The Albany County Department of Health’s Developing Community Connections to Prevent Diabetes initiative was selected as a Model Practice by the National Association of County and City Health Officials (NACCHO).

- Recipient of 2017 Capital District Child Care Council Community Collaborator Who Cares award for its support of physical activity in Child Care (PACC) and its commitment to the immunization of children and adults.

- Recipient of 2017 FEMA Individual Community Preparedness award – Outstanding Citizen Corps Initiative award for message mapping project with community partners to effectively communicate with at-risk and vulnerable populations in a public health emergency.

- In conjunction with the County Executive’s office, the Department of Children, Youth and Family Services, and the Albany County Department of Mental Health, established the Albany County Suicide Task Force, a community and provider collaboration to examine current county data on suicide, evaluate and implement innovative and evidence-based community interventions.

- Active Participant in DSRIP Medicaid Reform program. Entered into contracts with both DSRIP Performing Provider Systems in Albany County: With Albany Medical Center (Better Health New York) for Patient Activation Measure, to assess and increase the capacity of Medicaid beneficiaries and uninsured individuals to seek and utilize the benefits of primary care and preventative services, and with the Alliance for Positive Healthcare and in collaboration with the Eddy Licensed Home Care Agency and the Albany County Licensed Home Care Agency to provide home based asthma management services to eligible Albany County residents.

- Conducted a full-scale exercise to test our capacity to provide mass prophylaxis under a medical model in the event of a novel avian influenza outbreak. Under the medical model, limited clinical professionals can dispense medications in Points of Dispensing (PODs) when there are no temporary suspensions or modifications of laws facilitating public health response efforts. The average throughput time for dispensing mock medication was 7 minutes per POD recipient.
• Became participating provider with Hixny Health Information Exchange Network of New York. Implemented availability to obtain public health information sharing, with plans to integrate to Electronic Medical Records in 2018.

• Our tuberculosis clinic transitioned to a more accurate TB screening test and protocol, which will improve the evaluation and treatment process for foreign born and other at risk populations.

• Our Dental Clinic implemented digital dental x-ray sensors to replace the x-ray processor. The digital images are clearer and can be stored electronically. Film and chemicals for the processor are no longer needed.

• Continued expansion of Healthy Neighborhoods Program in Albany County, providing in-home assessments and interventions for asthma, tobacco cessation, indoor air quality, lead, fire safety and other environmental hazards.

• In conjunction with Healthy Capital District Initiative, hospitals, insurers, and community partners:
  o Implemented 2014-2017 Community Health Improvement Plan
  o Offered Opioid Overdose Prevention classes.
  o Implemented strategies to improve management of hypertension and prevent type 2 diabetes in five (5) Albany County primary care medical practices under the Local IMPACT grant.

• This year the New York State Childhood Lead Poisoning Primary Prevention Program (CLPPPP) changed over from our Access Data Base to the new CoInspect Database. All previous information from the beginning of this program through April of this year was integrated into this database, which will increase timeliness, consistency and accuracy of inspection data to inform programs in targeting and managing the highest risk housing.

• Coordinated response to Mumps outbreak on an Albany County university campus with student health service, including full epidemiological investigation, activation of a POD (point of dispensing) for MMR vaccine, which was delivered to 118 individuals, and issuance of a Public Health Order for unvaccinated susceptible students to remain off campus until the risk had passed.

• Albany County Department of Health changed medical waste services in 2017, which resulted in a 50% fiscal savings. The department coordinated monthly pickup times with the ACDMH facilitating one charge for the pickup. Each department is invoiced 50% of the pickup charge per month.

• The Immunization Clinic receives free adult vaccines to offset the cost of providing adult vaccines to the uninsured and underinsured.

• Enrollment in the Federal 340B drug discount program has provided the purchase of low cost sexually transmitted disease and tuberculosis drugs. The program allows us to continue to provide comprehensive services to our community without increasing our medical supply costs.
Public Health Nursing Services

The Nursing Division provides a wide array of clinical and home visiting services to women of childbearing age, mothers, infants, children and families with the goal of improving and/or maintaining optimal family health.
Programs and Initiatives

Pediatric Dental Program

The Pediatric Dental Program seeks to improve the oral health of Albany County children ages 2 to 18 years. Since many children, especially in low-income urban areas, do not have the benefit of fluoridated water, preventive dental health services in this population is essential. Services provided by this program include:

- Comprehensive Exams
- Sealants
- Cleanings
- Fillings
- Fluoride Varnish
- Extractions
- Education
- Root Canals
- Fluoride Varnish
- Extractions
- Nitrous Sedation

2017 Activities:

<table>
<thead>
<tr>
<th>Service</th>
<th>Number Administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comprehensive Visits</td>
<td>6,868</td>
</tr>
<tr>
<td>Emergency Visits</td>
<td>3,792</td>
</tr>
<tr>
<td>Interpreter Services</td>
<td>381*</td>
</tr>
</tbody>
</table>

*Interpreter services provided for Non-English speaking clients including: Spanish, Karen, Burmese, Swahili, Dari, Arabic, French, Farsi, Karreni and Chinese translation.

Immunization Program

The Immunization program strives to prevent the spread of vaccine preventable disease by increasing vaccination rates. Staff work with the medical community to implement processes within their practices to improve rates. Community education on the importance of immunizations and the direct provision of vaccines for those who are uninsured or under-insured are provided.

2017 Immunizations Administered:

<table>
<thead>
<tr>
<th>Immunization</th>
<th>Number Administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flu Vaccines - Pediatric and Adult</td>
<td>518</td>
</tr>
<tr>
<td>Flu Vaccine Dissemination (provided to sites serving high risk individuals)</td>
<td>300</td>
</tr>
<tr>
<td>Adult Vaccines*</td>
<td>1,020</td>
</tr>
<tr>
<td>Childhood Vaccines*</td>
<td>1,483</td>
</tr>
</tbody>
</table>

*Tdap, Pneumococcal, Measles, Mumps, Rubella, Varicella, Polio, Hepatitis A & Hepatitis B.
Maternal and Infant Community Health Collaborative (MICHC)

The MICHC Program focuses on improving birth outcomes in high-risk Medicaid eligible women of child bearing age who primarily live in zip codes in the Cities of Albany and Cohoes. Community Health Workers (CHW’s) are available to assist in linking individuals to health and social support services.

2017 Activities:
- Created Women and Infants Linking Lifetime Opportunities for Wellness (WILLOW) Learning Collaborative.
- Disseminated WILLOW Community Bulletin throughout the community.
- Conducted 870 home visits to assist individuals in linking to health and social support services.
- Provided on-site support and service linkage to newly arrived refugees at the Center for Refugees and Immigration (USCRI).

Maternal and Child Health Program

In addition to the work done through the MICHC initiative, this program focuses on providing services delivered by Public Health Nurses to the maternal and child health population to assure that woman, infants, children, and families achieve optimal health.

Services Include:

- Prenatal, Postpartum, Infant, and Child Nurse Home Visits
- Linkage to Medical Care
- Health Education and Support
- Community Resource Referrals
- Lead Poisoning Prevention Education
- Public Health Detailing*

*Public Health Detailing is an outreach initiative where staff engage health care providers to encourage and assist them in implementing a specific Public Health Initiative. Administration of fluoride varnish and screening for lead poisoning were 2 areas of concentration.

2017 Activities:
- Conducted 414 Maternal/Child Home Visits and Public Health Detailing at numerous Health Care Providers.

<table>
<thead>
<tr>
<th>Public Health Detailing Initiative</th>
<th>Number of Practices</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead Screening</td>
<td>4</td>
</tr>
<tr>
<td>Fluoride Varnish</td>
<td>24</td>
</tr>
</tbody>
</table>
Asthma Home Visiting Initiative

Through this initiative, a certified asthma educator provides in-home assessment and education to high risk individuals and families living with asthma.

2017 Activities:

- Conducted 137 asthma nursing home visits.

Epidemiology Program/Communicable Disease Program

This program provides surveillance and investigation of over 70 mandated reportable communicable/vector-borne diseases. Staff receives, evaluates, and investigates these reports with the goal of preventing and/or controlling communicable disease outbreaks.

General Communicable Disease Control

- Identified an outbreak of hepatitis A among men-who-have-sex-with-men and implemented control measures.
- Managed an outbreak of pertussis in a local school district.
- Evaluated the risk of rabies exposure for second graders at a local elementary school.
- Provided authorization for Zika testing and additional follow-up as needed for 73 residents.
- Tracked tick-borne illnesses including a 28% increase over 2016 for anaplasmosis cases.
- Reported 4,253 cases of communicable diseases to New York State Department of Health (NYSDOH).
- Investigated sequential mumps outbreaks on a local sports team, a university, and among the general population.

Reported Cases of Mumps
Albany County, NY
2017
<table>
<thead>
<tr>
<th>Disease</th>
<th>2016 Cases</th>
<th>2017 Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amebiasis</td>
<td>6</td>
<td>4</td>
</tr>
<tr>
<td>Anaplasmosis</td>
<td>80</td>
<td>102</td>
</tr>
<tr>
<td>Babesiosis</td>
<td>11</td>
<td>16</td>
</tr>
<tr>
<td>Campylobacteriosis</td>
<td>42</td>
<td>47</td>
</tr>
<tr>
<td>Chlamydia</td>
<td>1,759</td>
<td>1,864</td>
</tr>
<tr>
<td>Cryptosporidiosis</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Cyclospora</td>
<td>-</td>
<td>2</td>
</tr>
<tr>
<td>Dengue Fever</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>E. coli, Shiga-toxin positive</td>
<td>9</td>
<td>5</td>
</tr>
<tr>
<td>Ehrlichiosis</td>
<td>5</td>
<td>2</td>
</tr>
<tr>
<td>Encephalitis, Other</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Giardiasis</td>
<td>25</td>
<td>34</td>
</tr>
<tr>
<td>Gonorrhea</td>
<td>459</td>
<td>515</td>
</tr>
<tr>
<td>Haemophilus influenza (Invasive disease)</td>
<td>6</td>
<td>9</td>
</tr>
<tr>
<td>Hepatitis A</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>Hepatitis B, Acute</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Hepatitis B, Chronic</td>
<td>42</td>
<td>82</td>
</tr>
<tr>
<td>Hepatitis C, Acute</td>
<td>9</td>
<td>12</td>
</tr>
<tr>
<td>Hepatitis C, Chronic</td>
<td>163</td>
<td>207</td>
</tr>
<tr>
<td>Influenza, Laboratory Confirmed</td>
<td>760</td>
<td>842</td>
</tr>
<tr>
<td>Legionellosis</td>
<td>10</td>
<td>8</td>
</tr>
<tr>
<td>Listeriosis</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Lyme disease(^1)</td>
<td>53</td>
<td>159</td>
</tr>
<tr>
<td>Malaria</td>
<td>6</td>
<td>11</td>
</tr>
<tr>
<td>Meningitis, viral/aseptic</td>
<td>22</td>
<td>13</td>
</tr>
<tr>
<td>Meningitis, other bacterial</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Meningitis, unknown</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Meningococcal Infection</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Mumps</td>
<td>-</td>
<td>35</td>
</tr>
<tr>
<td>Pertussis</td>
<td>9</td>
<td>17</td>
</tr>
<tr>
<td>Rocky Mountain Spotted Fever</td>
<td>-</td>
<td>2</td>
</tr>
<tr>
<td>Salmonellosis</td>
<td>21</td>
<td>31</td>
</tr>
<tr>
<td>Shigellosis</td>
<td>8</td>
<td>3</td>
</tr>
<tr>
<td>Streptococcus, Group A Invasive</td>
<td>21</td>
<td>21</td>
</tr>
<tr>
<td>Streptococcus, Group B Invasive</td>
<td>40</td>
<td>33</td>
</tr>
<tr>
<td>Streptococcus pneumoniae, Invasive</td>
<td>37</td>
<td>22</td>
</tr>
<tr>
<td>Syphilis, Early Latent</td>
<td>22</td>
<td>34</td>
</tr>
<tr>
<td>Syphilis, Late Latent</td>
<td>11</td>
<td>34</td>
</tr>
<tr>
<td>Syphilis, Primary or Secondary</td>
<td>38</td>
<td>49</td>
</tr>
<tr>
<td>Toxic Shock Syndrome, Staphylococcal</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Toxic Shock Syndrome, Streptococcal</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Tuberculosis(^1)</td>
<td>2</td>
<td>9</td>
</tr>
<tr>
<td>Typhoid Fever</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Vibrioiosis</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Yersiniosis</td>
<td>-</td>
<td>5</td>
</tr>
<tr>
<td>Zika Virus Infection, Asymptomatic</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>Zika Virus Disease, Symptomatic</td>
<td>4</td>
<td>-</td>
</tr>
</tbody>
</table>

**TOTAL** 3,697 4,253

* According to National Notifiable Diseases Surveillance System Case Definitions. Numbers are current as of 02/07/2018, but are considered provisional and subject to updating when more specific information becomes available.

\(^1\) These figures represent Sentinel Lyme Disease Surveillance, not the actual number of cases. Sentinel surveillance involves investigating only 20% of positive Lyme disease lab reports.

\(^*\) Not official number
Tuberculosis (TB) Control

This program seeks to decrease the incidence of TB by identifying, evaluating, and treating persons with active or latent tuberculosis.

2017 Activities:

- Conducted PPD skin test screenings to identify exposures to tuberculosis
- Evaluated individuals referred to ACDOH’s TB clinic for latent tuberculosis
- Managed cases of active tuberculosis, including Directly Observed Therapy (DOT)
- Conducted contact investigations for individuals exposed to infectious tuberculosis cases

<table>
<thead>
<tr>
<th>TB Control Activities</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>PPDs placed</td>
<td>702</td>
<td>634</td>
<td>586</td>
</tr>
<tr>
<td>Total TB clinic visits</td>
<td>626</td>
<td>708</td>
<td>761</td>
</tr>
<tr>
<td>Active TB Cases Managed</td>
<td>4</td>
<td>4</td>
<td>11</td>
</tr>
<tr>
<td>Contacts of infectious cases identified and evaluated</td>
<td>7</td>
<td>5</td>
<td>65*</td>
</tr>
</tbody>
</table>

* Two PPD clinics were held at a local elementary school following exposure to an active TB case. 40 contacts were identified for screening. No contacts were identified as being infected with TB.

Sexually Transmitted Disease (STD) Clinic

The STD Clinic provides testing, treatment, and educational services for the prevention of sexually transmitted diseases. ACDOH holds bi-weekly STD clinics.

2017 Activities:

<table>
<thead>
<tr>
<th>STD Clinic Activities</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>STD clinic visits</td>
<td>1,082</td>
<td>1,077</td>
<td>1,103</td>
</tr>
<tr>
<td>Individuals tested for chlamydia</td>
<td>756</td>
<td>825</td>
<td>1,047</td>
</tr>
<tr>
<td>Individuals tested for gonorrhea</td>
<td>756</td>
<td>946</td>
<td>1,107</td>
</tr>
<tr>
<td>Individuals tested for syphilis</td>
<td>615</td>
<td>664</td>
<td>724</td>
</tr>
</tbody>
</table>

Human Immunodeficiency Virus (HIV) and Sexually Transmitted Disease (STD) Surveillance

The ACDOH HIV and STD surveillance program is responsible for investigating and reporting cases of HIV and other sexually transmitted diseases. Surveillance data is used to monitor the epidemiology of the disease and inform health policy and prevention efforts.

2017 Activities:

- Conducted HIV surveillance and educated providers on the importance of HIV reporting.
- Monitored trends in STD reports. Both chlamydia and gonorrhea have seen an increase in case reports in every year since 2012. Syphilis reports in 2017 were 65% higher than in 2016 and 139% higher than the median number of reports from 2012-2016.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>HIV records reviewed</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>259</td>
<td>443</td>
<td>237</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Chlamydia cases</td>
<td>1,408</td>
<td>1,459</td>
<td>1,598</td>
<td>1,702</td>
<td>1,760</td>
<td>1,864</td>
</tr>
<tr>
<td>Gonorrhea cases</td>
<td>268</td>
<td>262</td>
<td>304</td>
<td>391</td>
<td>459</td>
<td>515</td>
</tr>
<tr>
<td>Syphilis cases</td>
<td>30</td>
<td>41</td>
<td>63</td>
<td>49</td>
<td>71</td>
<td>117</td>
</tr>
<tr>
<td>Total</td>
<td>1,706</td>
<td>1,762</td>
<td>1,965</td>
<td>2,142</td>
<td>2,290</td>
<td>2,496</td>
</tr>
</tbody>
</table>

Sexually Transmitted Diseases
Albany County, NY
2012-2017

Chlamydia  | Gonorrhea  | Syphilis
HIV and STD Field Services

The ACDOH HIV and STD field services program seeks to improve outcomes for individuals diagnosed with HIV or another sexually transmitted disease and identify partners in an effort to prevent additional spread of infection.

**2017 Activities:**

- Worked with healthcare providers and other HIV counseling and testing agencies to locate and contact HIV positive individuals so that partners may be identified.
- Offered testing and counseling on risk reduction for identified partners.
- Reconnected HIV positive individuals who show evidence of not receiving health care for 13 or more months, back to care.

<table>
<thead>
<tr>
<th>Year</th>
<th>HIV Partner Services</th>
<th>Risk Reduction Education</th>
<th>Expanded Partner Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Cases Identified</td>
<td>Partners Engaged</td>
<td>Number of Presentations</td>
</tr>
<tr>
<td>2015</td>
<td>35</td>
<td>44</td>
<td>50</td>
</tr>
<tr>
<td>2016</td>
<td>44</td>
<td>24</td>
<td>79</td>
</tr>
<tr>
<td>2017</td>
<td>63</td>
<td>73</td>
<td>69</td>
</tr>
</tbody>
</table>

Pediatric dental clinic staff provides services to many Albany County children.
Nurses provide immunizations to adults and children.
Public Health Emergency Preparedness

The Public Health Emergency Preparedness (PHEP) program advanced local public health preparedness and response plans and improved the County’s capacity for responding to public health emergencies.
Public Health Emergency Preparedness

Public Health Emergency Preparedness Program (PHEP)

This program focuses on strengthening our capacity to respond to all types of hazards including infectious disease outbreaks, natural disasters, biological, chemical and radiological incidents, and explosions.

2017 Activities:

- Responded to a mumps outbreak at the University of Albany by operating a Point of Dispensing site (POD) to administer vaccine to University at Albany students and staff.
- Updated existing emergency response plans to align with new and emerging federal, state, and, local strategies.
- Trained and exercised components of each plan.
- Recruited, registered and verified credentials of Medical Reserve Corps volunteers.
- Conducted community engagement activities to support public health emergency response.

Cities Readiness Initiative (CRI)

This initiative ensures continued readiness to dispense medical countermeasures to county residents within 48 hours in response to a catastrophic public health emergency.

2017 Activities:

- Participated in an annual evaluation conducted by the CDC focused on the department’s preparedness and operational readiness.
- Created clinical guidelines and time frames for scenario specific emergencies.
- Performed exercises to supported medical countermeasures distribution and dispensing.

State Homeland Security Initiative

This initiative builds capacities that enhance homeland security at the local level. Efforts include security enhancements, medical volunteer training, medical exercises, local training needs assessment, citizen preparedness education and training, and information sharing and dissemination activities.

2017 Activities:

- 29 Trainings
- 27 Exercises/Drills
- 16 Message Mapping Initiatives
Albany County Medical Reserve Corps

The Medical Reserve Corps enhances Albany County’s emergency preparedness efforts by ensuring a trained group of healthcare professionals and community volunteers are ready to assist the County in response to a public health emergency.

<table>
<thead>
<tr>
<th>Registered Albany County MRC Volunteers</th>
<th>No. of Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Healthcare</td>
<td>269</td>
</tr>
<tr>
<td>Non-Healthcare</td>
<td>179</td>
</tr>
<tr>
<td>Total</td>
<td>448</td>
</tr>
</tbody>
</table>

2017 Activities:

- **1** Emergency Response
- **9** MRC Drills/Exercises
- **24** MRC Trainings & Activities

Unit Activity Summary Report
Albany County Medical Reserve Corp(Unit # 1090)
Albany NY
January 1, 2017 - December 31, 2017

<table>
<thead>
<tr>
<th>Total Number of Activities Reported</th>
<th>34</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of MRC Participants</td>
<td>306</td>
</tr>
<tr>
<td>Total Number of Hours Contributed</td>
<td>78</td>
</tr>
<tr>
<td>Economic Value of Contribution</td>
<td>$1,866.50</td>
</tr>
</tbody>
</table>

Impact

Between January 1, 2017 and December 31, 2017, Albany County Medical Reserve Corp reported a total of 34 activities. Because one activity can influence several impact areas, the total number of activities will not match the number of impact areas reflected in the pie chart. The total activities reported contributed to the following impact areas: 1 emergency responses, 6 strengthened public health, 2 served a vulnerable population, 1 supported non-emergency community events, 27 developed/strengthened the MRC unit, 4 improved community preparedness/resilience, and 13 trained/exercised to improve unit or community response capacity/capability.
Albany County Citizen Corps Council

This council fosters collaboration to increase community and individual participation in emergency preparedness, response and recovery. The Albany County Citizen Corps Council consists of various community partners and utilizes a multi-discipline approach to bring together stakeholders to enhance public health preparedness, citizen preparedness, and volunteer recruitment in Albany County.

2017 Community Preparedness Communications:

<table>
<thead>
<tr>
<th>Subject</th>
<th>Description</th>
<th>No. of Recipients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volunteers Needed</td>
<td>Volunteer recruitment for POD recipients on March 1, 2017</td>
<td>1,194</td>
</tr>
<tr>
<td>Are you #PetPared?</td>
<td>Pet preparedness information</td>
<td>1,377</td>
</tr>
<tr>
<td>#BeatTheHeat this Summer!</td>
<td>Extreme heat safety</td>
<td>1,407</td>
</tr>
<tr>
<td>Preparing your Family – Get Your Kids on Your Team!</td>
<td>Creating a family emergency plan</td>
<td>1,439</td>
</tr>
<tr>
<td>Every Second Counts: Plan 2 Ways Out</td>
<td>Fire safety</td>
<td>1,439</td>
</tr>
</tbody>
</table>
2017 Community Preparedness Materials Distribution:

<table>
<thead>
<tr>
<th>Type of Resource</th>
<th>Number Distributed</th>
<th>Community Partners/Recipients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preparing for Emergencies, Terrorism &amp; Disasters, a</td>
<td>2,268</td>
<td>• Albany County agencies</td>
</tr>
<tr>
<td>Family Handbook</td>
<td></td>
<td>• Emergency response partners (law enforcement, EMS, fire)</td>
</tr>
<tr>
<td>Community Preparedness Calendar</td>
<td>10,744</td>
<td>• School nurses</td>
</tr>
<tr>
<td>Personal Safety Kits</td>
<td>1,112</td>
<td>• Day care centers</td>
</tr>
<tr>
<td>Ready Wrigley Coloring Books</td>
<td>418</td>
<td>• After school programs</td>
</tr>
<tr>
<td>National Preparedness Month pencils</td>
<td>500</td>
<td>• Faith-based organizations</td>
</tr>
<tr>
<td>Pet Preparedness Booklets</td>
<td>553</td>
<td>• Healthcare agencies</td>
</tr>
<tr>
<td>Go-Stay Kits</td>
<td>115</td>
<td>• Organizations serving individuals and families with access and functional needs</td>
</tr>
<tr>
<td>Children’s Preparedness Activity Booklets</td>
<td>608</td>
<td></td>
</tr>
<tr>
<td>Other materials</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total Resources</strong></td>
<td>20,613</td>
<td></td>
</tr>
</tbody>
</table>

2017 Volunteer Recruitment Activities:

<table>
<thead>
<tr>
<th>Recruitment Tool</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="http://www.RegisteredandReady.com">www.RegisteredandReady.com</a></td>
<td>24/7 volunteer recruitment website to register as an emergency response</td>
</tr>
<tr>
<td></td>
<td>volunteer before, during and after a disaster</td>
</tr>
<tr>
<td>CDTA</td>
<td>Print ad for emergency response volunteers</td>
</tr>
<tr>
<td>Spotlight News</td>
<td>Print ad for emergency response volunteers</td>
</tr>
<tr>
<td>Spectrum Theater</td>
<td>Print ad for emergency response volunteers</td>
</tr>
</tbody>
</table>

Staff and volunteers conducting POD exercise.
Public Health Planning and Education

The Division of Public Health Planning and Education's strives to prevent chronic diseases, injuries, and disabilities by coordinating health education services and promoting risk reduction activities, with special attention to under-served populations. In collaboration with community partners, the department reviews community health data; identifies community health priorities; and develops community health implementation plans.
Prevention Agenda 2013 – 2018

In conjunction with Healthy Capital District Initiative (HCDI), hospitals, insurers, and community partners, ACDOH implemented the 2016-2018 Community Health Improvement Plan. Goals and interventions include:

Prevent underage drinking, excessive alcohol consumption by youth and adults, and reduce non-medical use of prescription pain medication by youth and adults

- Trained 600 individuals in administration of naloxone to prevent overdosing.

Reduce the prevalence of uncontrolled asthma

- Conducted 736 visits linking residents to hazard reduction resources including home-based interventions.
- Provided 109 in-home certified asthma education visits.

Promote culturally relevant chronic disease self-management education

- Facilitated 107 residents’ completion of chronic disease programs including the National Diabetes Prevention Program, YMCA Diabetes Prevention Program, and YMCA Blood Pressure Self-Monitoring Program.

Chronic Disease Prevention Services

ACDOH collaborates with community partners to create healthier communities through sustainable health promotion and chronic disease prevention programs that address policy, systems, and environmental changes.

Promote Healthy Eating

- Implemented nutrition and beverage standards at 7 organizations/sites reaching 20,985 persons.
- Implemented healthy on-the-go food and beverage choices at 2 convenience stores.
- Established designated breastfeeding rooms at 2 Albany County facilities for employees, clients, and visitors.
- Donated 350 pounds of produce and over 90 pounds of healthy nonperishable food items to charitable organizations.
Enhance Active Living

- Added physical activity bursts to Capital District Child Care Coordinating Council healthy meeting and events policy.
- Implemented physical activity interventions in 5 municipalities
- Actively participated in Capital District Transportation Committee Bicycle and Pedestrian Advisory Committee.
- Actively participated in Wellness Committees of four school districts.
- Implemented elements of the Comprehensive School Physical Activity Program at 22 schools
- Installed bicycle repair station and sunscreen dispensers on Albany County Helderberg-Hudson Rail Trail.
- Coordinated “Cohoes on the Move” including Complete Streets Pop-Up demonstration, distribution of bike helmets, wellness promotions, bike rodeo, and identification of walking routes.
- Coordinated “South End Run, Ride, Walk: Honoring Qazir Sutherland” event on September 29, 2017 including Complete Streets Pop-Up demonstration, walk to Albany County Helderberg-Hudson Rail Trail, and wellness promotion.

Encourage Healthy Lifestyle Changes

- Collaborated with Whitney M. Young Health Center and Koinonia Primary Care to increase diagnosis of prediabetes and hypertension and increase referrals to YMCA Diabetes Prevention Program (Y/NDPP) and self-measured blood pressure monitoring programs (SBPM).
- Sponsored 9 Y/NDPP including a pilot program with self-insured employers.
- Supported healthy lifestyle changes including improved nutritional intake and increased physical activity for Y/NDPP participants enrolled in SBPM programs.
- Sponsored a prediabetes awareness campaign targeting neighborhoods most at risk for developing diabetes.
- Participated as an active member of the New York State Action to Improve Control of Hypertension and Type 2 Diabetes: Health Systems Learning Collaborative to prevent and control hypertension and diabetes in high-risk populations.
- Collaborated with Whitney M. Young Health Services and Capital District YMCA to implement Million Hearts Multi-Sector Collaborative Partnership to Advance Self-Measured Blood Pressure (SMBP) Monitoring.

Tobacco-Free Living

- Facilitated adoption of Tobacco and Electronic Nicotine Delivery System (ENDS) policies by Equal Vision Records, and Town of Guilderland.
- Facilitated implementation of smoke-free policies by Albany Lofts, Beltrone Living Center, and Cohoes Housing Authority totaling 704 housing units.
Injury Prevention Initiatives

Albany County Opioid Task Force

- Received 2017 State Academy for Public Administration Public Service Team Excellence Award.
- Encouraged safe disposal of prescription and non-prescription medications by promoting local collection events and providing public information.
- Promoted Prescription Drug Take Back Day at 10 temporary locations.
- Implemented Project Orange, an initiative to increase the awareness of the importance of safe storage and disposal of unused opioids.

Pedestrian Safety

- Provided tips for adults and children on safe walking.

Arthropod Disease Control Services

ACDOH educates the public on tick borne disease prevention and encourages provider reporting.

2017 Activities:

- Provided tick-borne presentations to community organizations
- Provided information and tick remover kits to 669 residents
- Provided education materials and tick remover kits to 23 health care provider practices, municipalities and organizations.
- Distributed 34 Tick Warning signs to businesses and municipalities.

General Health Education Activities

Community based health education and engagement is provided to meet public health needs.

2017 Activities:

- Distributed health education information at 37 health fairs and community events throughout Albany County.
- Provided health information to the public via social media including communications on drowsy driving, falls, heart disease, immunizations, lead poisoning, opioid poisoning, public health emergency preparedness, rabies, sexually transmitted diseases, and smoking.
- Hosted the Albany County School Nurses Workshop, bringing together school nurses to discuss public health issues pertinent to the school aged population.
- Distributed the department’s quarterly HEALThtoday newsletter.
- Provided internships, mentoring and education for Albany County Legislature Summer Intern Job Training Program, City School District of Albany students, and University at Albany, School of Public Health graduate students.
• Conducted health and wellness presentations as outlined below:

<table>
<thead>
<tr>
<th>Health Education Program</th>
<th>Number of Presentations</th>
<th>Number of Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>HIV/STD</td>
<td>41</td>
<td>632</td>
</tr>
<tr>
<td>Nutrition</td>
<td>22</td>
<td>428</td>
</tr>
<tr>
<td>Healthy You</td>
<td>10</td>
<td>111</td>
</tr>
<tr>
<td>Lyme Disease Prevention</td>
<td>4</td>
<td>76</td>
</tr>
<tr>
<td>Emergency Preparedness</td>
<td>3</td>
<td>59</td>
</tr>
<tr>
<td>Dental Education</td>
<td>3</td>
<td>77</td>
</tr>
<tr>
<td>Hypertension</td>
<td>2</td>
<td>22</td>
</tr>
<tr>
<td>Physical Activity</td>
<td>2</td>
<td>18</td>
</tr>
<tr>
<td>Environmental</td>
<td>2</td>
<td>46</td>
</tr>
<tr>
<td>Prediabetes</td>
<td>1</td>
<td>18</td>
</tr>
<tr>
<td>Lead Prevention</td>
<td>1</td>
<td>30</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>91</strong></td>
<td><strong>1,517</strong></td>
</tr>
</tbody>
</table>

Community walk to promote physical activity.
Environmental Health Services

The Environmental Health Services Division provides many services to protect Albany County residents and visitors from potential hazards in our water supply; the air we breathe; and in the places where we live, work and play. This is accomplished by through inspections, sampling, investigation, enforcement of regulations that promote health and safety, engineering, and education.
Environmental Health Services

Community Sanitation and Food Protection Services

Food Service Inspections

Inspection of restaurants, schools, mobile and temporary food vendors are conducted through this program to ensure compliance with sanitary regulations aimed at preventing food borne illnesses.

2017 Activities:

<table>
<thead>
<tr>
<th>Establishment Type</th>
<th>Number of Inspections</th>
<th>Number of Facilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restaurants/Catering Operations, Schools and Institutions</td>
<td>1,958</td>
<td>1,760</td>
</tr>
<tr>
<td>Temporary Food Service Establishments/Events</td>
<td>227</td>
<td>326</td>
</tr>
<tr>
<td>Mobile Food Service Establishments</td>
<td>85</td>
<td>65</td>
</tr>
<tr>
<td>Summer Feeding Sites</td>
<td>53</td>
<td>53</td>
</tr>
<tr>
<td>State Office for the Aging Sites</td>
<td>23</td>
<td>23</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>2,346</strong></td>
<td><strong>2,227</strong></td>
</tr>
</tbody>
</table>

Children’s Camps

The Children’s Camps program regulates the operation and permitting of children’s day and overnight camps for fire safety, sanitation, water, sewer, food service, pools, and child health and safety issues.

Mobile Home Parks

This program provides sanitary inspection of mobile home parks (including water supply and/or septic).

Pools/Bathing Beaches

Staff inspect beach facilities and community pools to ensure sanitary standards are met. In addition, they review and approve engineering plans for new and upgraded pools.

Temporary Residences (Hotels/Motels) and Migrant & Farm Worker Housing

Regulatory oversight is provided to hotels and/or motels and migrant farm worker housing camps to ensure compliance with regulations including fire safety, water quality, sewer/septic, food service and/or pools related issues.
2017 Activities:

- Inspected 61 camps twice within the season.
- Inspected 30 mobile home parks.
- Inspected 199 pools, 2 bathing beaches and 2 spray parks.
- Inspected 75 hotels and motels and 3 migrant farm worker housing camps.

Tobacco Control Services

New York State Adolescent Tobacco Use Prevention Act (ATUPA)

The ATUPA program employs 16 and 17 year old youths who accompany inspectors to determine vendor compliance with the sale of tobacco products. Staff also verified compliance with the County’s local law requiring retail tobacco products to be displayed/ located behind sales counters. Compliance checks are performed on all establishments yearly with re-inspections three times per year to violators.

Tobacco 21

The sale of tobacco products, liquid nicotine and electronic cigarettes in Albany County to minors and young adults under the age of 21 is prohibited. The department conducts compliance checks to establishments selling these products.

2017 Activities:

- 334 Tobacco Retailer Visits
- 15 Sales to Minors (Under 18)
- 35 Sales to Young Adults (18-21 years old)

Clean Indoor Air Act

This program ensures establishments are complying with the Clean Indoor Air Act, which requires nearly every workplace (including all bars and restaurants) to be smoke-free.

2017 Activities:

- Investigated 14 complaints regarding smoking in public.
General Environmental Services

Rabies

The rabies program provides follow up and intervention when necessary to all reported potential rabies exposures to humans and/or animals. Staff interact with primary care providers, emergency rooms, veterinarians, animal control officers and county residents. In addition, rabies immunization clinics are offered for dogs, cats, and ferrets.

2017 Activities:
- Vaccinated 554 animals.
- Provided rabies prophylaxis to 73 individuals.

Tattoo and Body Piercing

The Tattoo and Body Piercing Program ensures proper infection control practices are in place by conducting inspections and monitoring tattoo/body piercing shops and artists. In addition, an exam is administered certifying tattooists and artists to practice in Albany County.

2017 Activities:
- Permitted and inspected 28 Tattoo/Body Piercing establishments and 84 Tattoo/Body Piercing Artists.

Tanning

Indoor tanning facilities are inspected for sanitation, safety and compliance with required regulations.

2017 Activities:
- Inspected 223 facilities

Neighborhood (Pesticide) Notification Law

Department staff monitor compliance of pesticide applications by retail vendors to ensure they provide proper notification and New York State Department of Environmental Conservation signage.

2017 Activities:
- Inspected 46 establishments that sell pesticides with no violations identified.
Toxic Toy Screening Program

Following passage of the Toxic Toy Law, this program was implemented to provide testing of certain toys and children’s apparel available for sale in Albany County for above maximum levels of the following compounds: antimony, arsenic, cadmium, lead (surface coating), lead (assessable substrate) and mercury.

2017 Activities:

- Notified and educated all appropriate toy and children’s apparel retailers of the new law.
- Collected Attestations of Compliance from retailers indicating their compliance with federal, state, and local laws pertaining to heavy metals in toys and apparel for sale in their stores.

Engineering

Drinking Water Protection, Realty Subdivision and Private Residential Sanitation

This program oversees the protection of public water systems (PWS) in Albany County, approval of new municipal residential subdivisions and the approval of private non-municipal residential wells and sewage disposal systems. Municipal water treatment plants are inspected annually while private residential wells and sewage disposal systems are inspected prior to approval.

2017 Activities:

<table>
<thead>
<tr>
<th>Location</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water Plants Inspected</td>
<td>76</td>
</tr>
<tr>
<td>Water Distribution Approvals</td>
<td>41</td>
</tr>
<tr>
<td>Sewer District Approvals</td>
<td>9</td>
</tr>
<tr>
<td>Subdivision Approvals</td>
<td>3</td>
</tr>
<tr>
<td>Residential Well and Septic Approvals</td>
<td>58</td>
</tr>
</tbody>
</table>

Residential Environmental Problems

Evaluations of conditions in homes that are reported as being substandard or inhabitable (nuisance homes) are conducted. Staff work in conjunction with the Albany County Department of Social Services, Code Enforcement, and Child Protective Services to investigate and assist in remediation.

2017 Activities:

- Investigated 130 residential complaints
Housing Programs

Childhood Lead Poisoning Primary Prevention Program (CLPPPP) and Lead Poisoning Prevention Program (LPPP)

These programs support and enhance continued efforts to reduce the prevalence of elevated blood lead levels in children. Primary and secondary prevention includes public and professional outreach and education, collaboration with local primary care providers for screening, diagnostic evaluation, medical management, and educational and environmental interventions.

2017 Activities:
- Performed 133 home inspections conducted by certified Lead Risk Assessors

Healthy Neighborhoods Program

The Healthy Neighborhoods Program provides free home assessments to residents in high risk neighborhoods with the goal of improved living environments and overall quality of life for residents. Educators meet with residents in their homes and assessed needs, provide education and offer home safety items such as smoke detectors, carbon monoxide detectors, radon test kits. In addition, a certified asthma educator provides educational information and supplies to assist residents in reducing asthma triggers and potential emergency room visits.

2017 Activities:
- Conducted 756 environmental/educational home visits
- Conducted 112 nursing home visits
Staff conduct rabies vaccination clinic for dogs, cats, and ferrets.
Fiscal and Administrative Services

The Division for Finance and Administration provides department-wide support in procurement, accounts payable, accounts receivable, payroll, annual budget development and expenditure tracking, grant oversight, corporate compliance, Medicaid billing, contract administration, financial policies and procedures and audit support.
2017 ACDOH Operating Budget

The 2017 adopted ACDOH budget was $9,620,818 and funded through multiple revenue streams that include federal, state, and county/local dollars and grants, including Article 6 funding. Article 6 of the Public Health Law provides a base grant as well as state reimbursement for 36% of local health department eligible costs for mandated services after the base grant is spent.

In order to maintain an adequate and fiscally responsible operating budget, ACDOH works hard to identify cost savings while applying for additional grant funding on an ongoing basis.

2017 Activities:

- Obtained new medical waste services contract resulting in a 50% savings.
- Received free adult vaccines to offset the cost of providing adult vaccines to the uninsured and under-insured.
- Enrolled in the Federal 340B drug discount program allowing the department to purchase low cost STD and TB drugs.

2017 Expenditures

- Commodities, $408,396
- Contractual, $1,413,350
- Personnel (including fringe), $7,191,123

Total Expenditures: $9,012,869

2017 Revenue

- Article 6 Funding, $1,381,611
- County Share, $3,787,561
- Third Party Billing & Fees, $1,866,483
- Grant Funding, $2,777,214

Total Revenue: $9,012,869
Staff tend to the department’s community garden, providing 350 pounds of produce to charity in 2017.