



# Albany County Medical Reserve Corps Volunteer Newsletter

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The Albany County Medical Reserve Corps Volunteer Newsletter is designed to keep our volunteers informed about Albany County's emergency preparedness efforts, volunteer training opportunities, and pertinent emergency preparedness news.

## Volunteers Needed for Specialized Response Teams

Since its formal designation in 2007, the Albany County Medical Reserve Corps has recruited over 200 new volunteers with a vast array of specialized skills and interests! As we begin our fifth year as an MRC organization, the challenge before us is how best to coordinate the immense talent that exists in our membership to benefit both the volunteer and the program. In speaking with other MRCs about promising practices, we have decided to create specialized response teams!

These teams will enhance the existing public health response infrastructure and strengthen our ability to respond to emergencies. Team members may be called upon to provide subject-matter expertise as it relates to volunteer participation in trainings, exercises and real-life events.

Volunteers will now have the opportunity to affiliate with the following specialized response teams:

**Epidemiology**— supports tasks associated with outbreak investigation.

**Mental Health**—addresses the mental health needs that may arise during a public health emergency.

**Pediatrics**— addresses the specialized needs of children during a public health emergency.

**Points of Dispensing**—assists with the mass distribution of vaccine/ medication in response to a public health emergency.

**Shelter Operations**—supplements staffing at municipal and/or American Red Cross shelters.

Volunteers interested in joining one or more specialized response teams are asked to complete the survey found at:

<https://www.surveymonkey.com/s/F9LLBTD>



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### For More Information:

Contact **Sue Riedy**  
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**ACMRC**

175 Green St.

Albany, NY 12202

## Update Your ServNY Profile

As part of our Public Health Emergency Preparedness Grant requirements, the Albany County Medical Reserve Corps must perform an annual notification drill for volunteers using the ServNY system. This drill will validate and ensure profile updates are made. Having updated information allows us to rapidly contact volunteers in times of need. Beginning in May 2012, quarterly alerts through ServNY will be sent to remind volunteers to review and update their individual profile. It is important to remember that passwords expire every six months! Responding to the alert and accessing your account on a quarterly basis will reduce any frustrations related to expired passwords! Please follow the directions below to access and make changes to your ServNY profile:

1. Click [HERE](#) to visit the ServNY Management System.
2. Click on the “LOGIN” button on the left-hand side of the homepage.
3. Enter your User ID and Password.  
  
Forgot your User ID and/or Password? You can retrieve them by using the self-service system or contact the Commerce Accounts Management Unit (CAMU) at 1-866-529-1890 (Monday - Friday 8 am—5 pm) or send an email to [hinhpn@health.state.ny.us](mailto:hinhpn@health.state.ny.us).
4. Once you have successfully logged on, please review your volunteer record and update all required fields.
5. Make sure you save changes as you go.
6. After you enter your changes, click “Continue” to advance to the next screen.
7. Even if there are no changes to be made, click “Continue” to advance to the next screen.
8. You must review your Identity, Contact, and Emergency Contacts sections to be sure your information is up to date.
9. If you are a licensed health professional, please review your licensing information.



If you have any questions or concerns, please contact Sue Riedy at 518-447-4590 or [susan.riedy@albanycounty.com](mailto:susan.riedy@albanycounty.com).

## Training Opportunities

### **Resiliency & Public Health Emergency Preparedness Workshop Series: Compassion Fatigue**

Join us for the second installment of our Resiliency and Public Health Emergency Preparedness Workshop Series. This workshop will provide attendees with an in-depth understanding of compassion fatigue, its symptoms and strategies to create sustainable self-resiliency. The training will be provided by Ms. Kathy Cave, Unlimited Mindfulness Consulting.

#### **Thursday, May 17, 2012**

12:00 pm—3:00 pm

Albany County Department of Health  
Auditorium

*Lunch will be served*

#### **Thursday, May 17, 2012**

5:30 pm—8:00 pm

Albany County Department of Health  
Auditorium

*Dinner will be served*

To RSVP, please click [HERE](#) to register online. Or contact Sue Riedy at [susan.riedy@albanycounty.com](mailto:susan.riedy@albanycounty.com) or 518-447-4590.

### **American Red Cross Adult CPR/AED**

Participants will learn how to perform CPR and care for breathing and cardiac emergencies in adults as well as how to use an automatic external defibrillator. Class size is limited to 25.

#### **Monday, June 11, 2012**

1:00 pm—4:00 pm

Albany County Department of Health  
Auditorium

To RSVP, please click [HERE](#) to register online. Or contact Sue Riedy at [susan.riedy@albanycounty.com](mailto:susan.riedy@albanycounty.com) or 518-447-4590.

## On-Line Training Opportunities

The Albany County Medical Reserve Corps highly encourages all volunteers to complete ICS100b An Introduction to Incident Command System and ICS 700 An Introduction to National Incident Management System (NIMS). Both trainings are available on the FEMA website. After completion of the final exam, please email a copy of your Certificate of Achievement to Susan Riedy, MRC Coordinator, at [susan.riedy@albanycounty.com](mailto:susan.riedy@albanycounty.com) or mail to 175 Green Street, Albany, NY 12202.

<http://training.fema.gov/EMIWeb/IS/IS100b.asp>

<http://training.fema.gov/EMIWeb/IS/is700a.asp>