



Albany County Crime Victim
and Sexual Violence Center

Sexual Assault Hotline Advocate

Description: Sexual Assault Hotline Advocates provide crisis intervention, support, information and referrals to survivors of sexual assault on the phone or in Albany County hospitals via the Crime Victim and Sexual Violence Center's 24-hour sexual assault crisis hotline.

Hours and Location: Advocates receive calls via personal cell or home phones. Therefore, there is no fixed location for this position. Typical on-call shifts occur during weekends, evenings and holidays and last between 5 and 7 hours.

Key Responsibilities:

- Provide crisis services via hotline calls and ER accompaniments
- Participate in ongoing continuing education and training opportunities
- Maintain contact with Center regarding paperwork and hotline contact
- Maintain confidentiality at all times

Training: All advocates are required to complete 35 hours of training prior to serving on the hotline. Training is a mixture of online learning and 15 hours of in-person skills practice/role-playing sessions facilitated by Center staff.

Time Commitment: Sexual Assault Hotline Advocates are required to commit to a minimum of six months of volunteering following the 35-hour victim advocate training. During this time, advocates are required to sign up for five on-call shifts per month.

Support/Supervision: All Sexual Assault Hotline Advocates are supervised by the Volunteer Coordinator. Advocates are also matched with a staff mentor who can offer guidance, support and assistance as needed.

Qualifications: The Center welcomes all persons 18 years and older as Sexual Assault Hotline Advocates.

If you are interested in applying to become a Sexual Assault Hotline Advocate, please submit an application to our office via fax, mail or e-mail. Once your application has been received, you will be contacted for an interview.

If you have any questions, or to speak with the Volunteer Coordinator, please call (518) 447-7100.



Daniel P. McCoy, Albany County Executive

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